



Water Wise

The Quarterly Newsletter of Charleston Water System

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Board Passes 2017 Budget With No Rate Increase

Charleston Water System's Board of Commissioners approved the 2017 budget at its October meeting. For the first time since 2003, the budget includes no rate increase! That means your water and sewer bills should remain approximately the same as they were in 2016.

We work hard to keep costs in check so that your monthly bill is affordable. If you notice an unusual increase in your monthly charges, be sure to check for leaks around your house. Something as simple as a leaking toilet can waste over 200 gallons per day.

The newly approved budget of approximately \$132 million goes into effect January 1, 2017 and runs through the end of the year.

Helping People In Need Of Clean Water Access

Help fight the world's water crisis or provide water for a local family in need by signing up for our Operation Round-Up program.

When you sign up, we'll round up your water bill to the nearest dollar each month and donate the remaining amount to our Good Neighbor Program or to Water Mission, you choose which one.

To sign up, fill out the form on the back of your bill stub or call us at (843) 727-6800.

Water Mission will hold its annual Walk for Water on March 25. The Walk is one of Water Mission's major fundraisers, and Charleston Water System has been a proud supporter for the last 10 years. More info can be found at watermission.org.



WATERMISSION.ORG

Construction To Begin On West Ashley Water Transmission Main

Construction has started on a new water main to deliver water to the growing West Ashley area.

Our Board of Commissioners approved a project to place an additional 36-inch water line underneath the Ashley River. The new waterline is part of a long term plan to make sure we meet increasing demand in our high growth community.

The line will be constructed using a directional drill method, which will cause less disturbance to the community. In all, we will place about 3 miles of new pipe into service. Construction should be complete by the end of 2017.

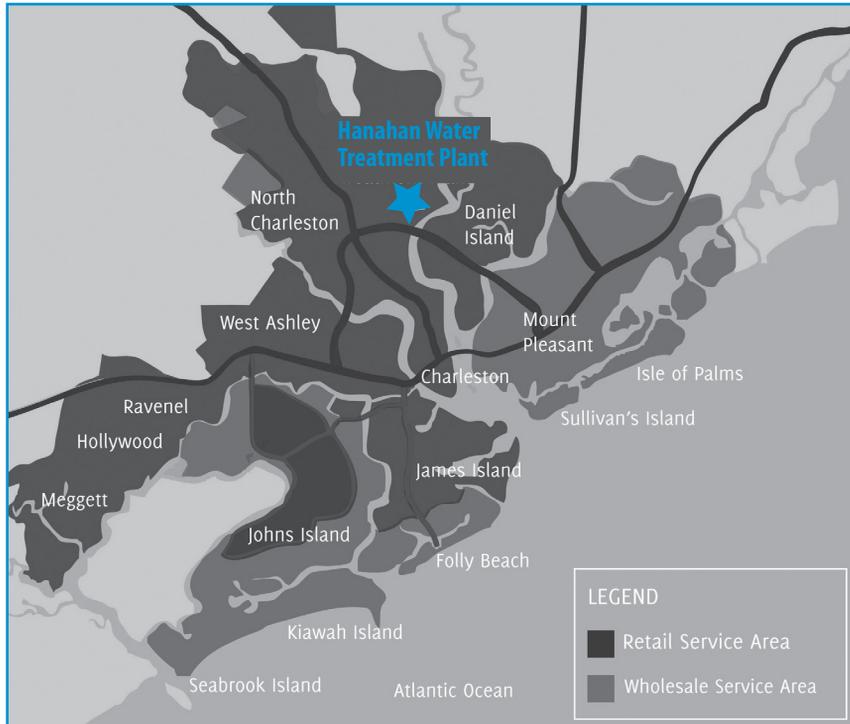
Community Event? Request a water buffalo!



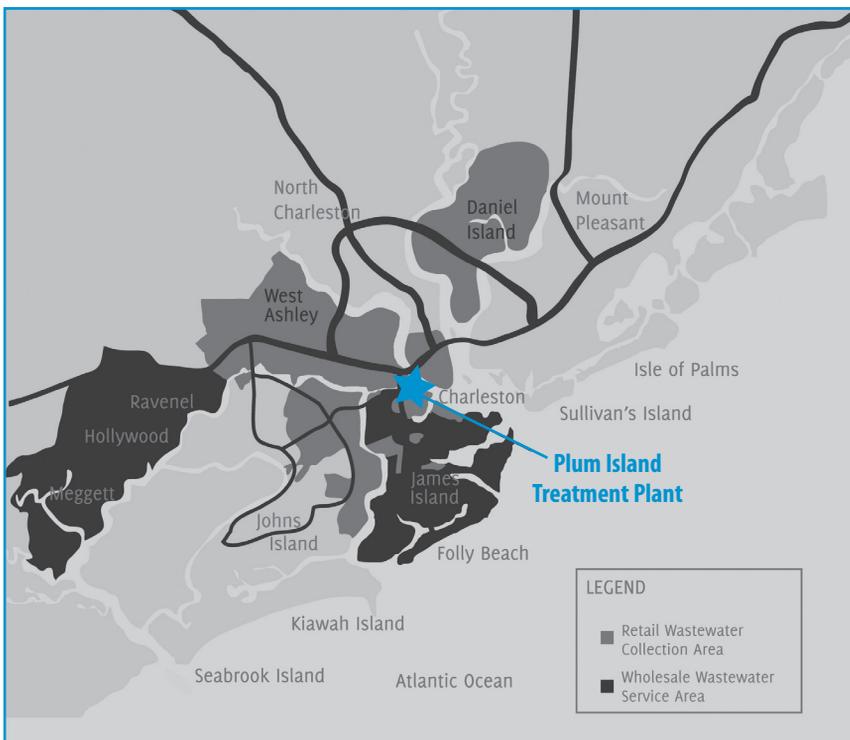
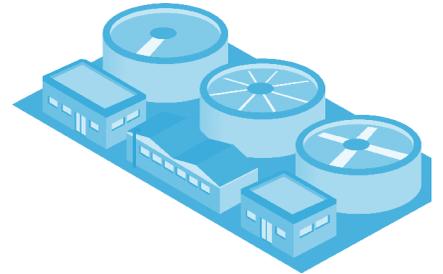
Keep guests at your events hydrated by requesting a water buffalo. More info, including our reservation form, at charlestonwater.com.

Did you know about our major facilities?

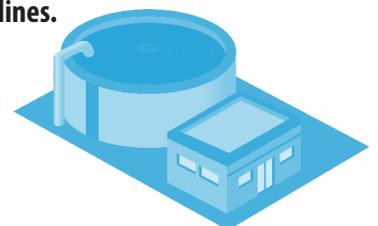
Charleston Water impacts your daily life in a lot of ways. Check out the maps below to learn a little more about our major treatment facilities.



Our Hanahan Water Treatment Plant safely treats approximately 60 million gallons of water every day. We deliver the water to approximately 400,000 customers through a series of 1,800 miles of water lines. That's enough waterline to stretch from Charleston to Boulder, CO! The water system started in 1917, making next year our 100th birthday!



Our Plum Island Wastewater Treatment Plant and much of our sewer system was built in the late 1960s. Before that, Charleston's wastewater was mostly sent directly into the Harbor. Today, the plant collects wastewater and safely returns it to the environment, preventing fish kills and other environmental hazards. In all, we treat about 23 million gallons of wastewater daily, which is delivered to us through approximately 700 miles of sewer lines.



Our Mission is to protect public health and the environment of our service community by providing clean water services of exceptional quality and value.

Our Vision: By 2017, our 100th anniversary, our Vision is to become worthy of the Malcolm Baldrige National Quality Award for our customers, our community, and our future.