



Water Wise

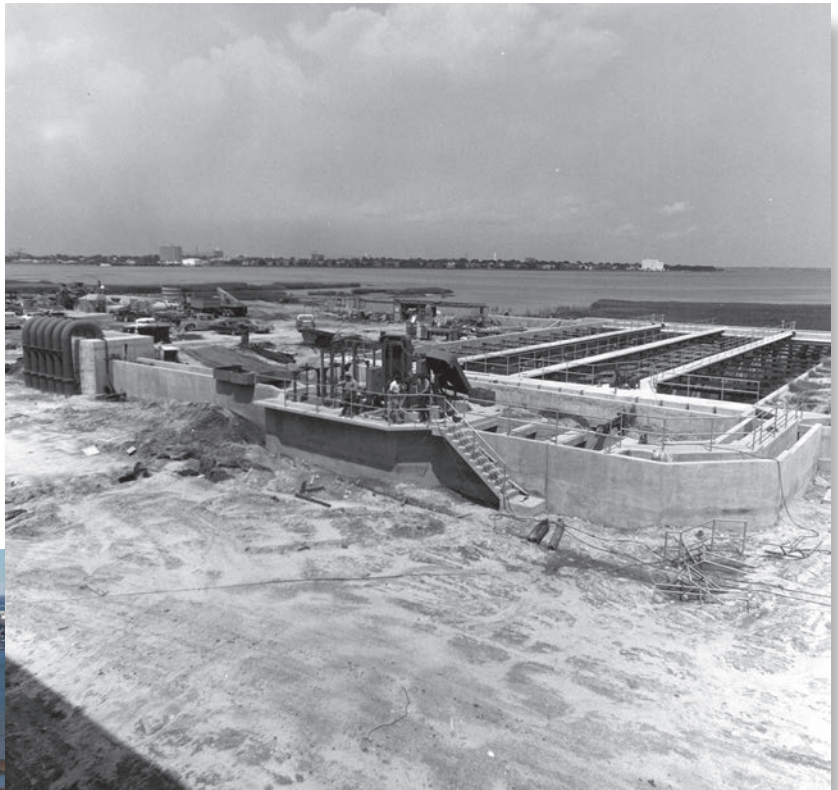
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Plum Island Celebrates 50 Years

Wastewater treatment turned Charleston Harbor into tourism mecca



Dec. 1 marks 50 years since the Plum Island Wastewater Treatment Plant became fully operational. It's hard to imagine, but in the 1960s the Charleston Harbor was deemed a public health threat and was unsafe for public recreation. In those days untreated sewage was flushed from the sewer system by tidal waters, resulting in the pollution of the Harbor and its headwaters. Now, Plum Island receives and treats more than 9 billion gallons of wastewater each year. Without wastewater collection and treatment, the Charleston Harbor wouldn't be the premier tourism destination or economic driver for the state that it is today.

Need help paying your bill?

We offer several options for financial assistance



You may have financial hardships that make it difficult to pay your bill. We're always glad to work with you when these problems arise. Please call us at (843) 727-6800 Monday-Friday from 8 a.m. – 5 p.m. to discuss your options, including:

- 10-day extensions for past due bills
- Payment plans
- Leak adjustments (not available for toilet leaks; proof of repair required)

Palmetto Community Action Partnership (PCAP) has funds available to help those most in need. Call (844) 769-6448, or visit www.palmettocap.org.

'Tis the Season for Giving

Support charitable causes via your monthly bill

When you enroll in Operation Round-up, we automatically round your water bill up to the nearest dollar, and donate the difference to your choice of the Good Neighbor Program or Water Mission. The Good Neighbor Program helps local families who are experiencing hardship pay their water bill, and Water Mission is a nonprofit Christian engineering organization that designs, builds and implements safe water, sanitation and hygiene solutions for developing countries and disaster areas.

To participate, fill out the form on the back of your pay stub or call 843-727-6800.



Capital Improvement Spotlight

Ben Sawyer Intracoastal Waterway water main connection completed

October 2020 marked the completion of this new main, which connects our infrastructure on Sullivan's Island to a Mount Pleasant Waterworks (MPW)-owned main at Toler's Cove. Before this joint CWS-MPW project, one large water main carried all of our water to Sullivan's Island and Isle of Palms. This second connection point improves redundancy, and allows us to keep the water on if something were to happen to one of the mains.