

We met or surpassed all water quality requirements.

Regulatory Testing

These were the only compounds found in our water and all were below the regulatory limit.					
Required Regulatory Report	Maximum Contaminant Level (MCL) set by EPA	Maximum Contaminant Level Goal (MCLG)	Actual Level in CWS Water for 2019	Year Sampled	Possible Sources in Water
Turbidity A measure of the amount of suspended particles in the water (cloudiness); an indicator of overall water quality and filtration effectiveness.	Requires a specific treatment technique: 95% of monthly samples must be less than 0.3 NTU	NA	0.08 NTU Highest level detected 100% of monthly samples met the limit Range: 0.05 - 0.08	2019	Soil runoff
Cryptosporidium A parasite spread through human and animal waste that causes gastrointestinal illness.	None	Zero Cryptosporidium oocysts per 1 liter of water	0.0	2019	Human and animal sources
Giardia A parasite spread through human and animal waste that causes gastrointestinal illness.	None	Zero Giardia oocysts per 1 liter of water	0.0	2019	Human and animal sources
Copper A metal widely used in household plumbing that may corrode into water.	90th percentile of all samples collected must be less than the 1.3 ppm action level	1.3 ppm	0.12 ppm (No samples exceeded the action level) Range: 0 to 0.18 ppm	2018	EPA requires testing for copper and lead once every three years.
Lead A metal no longer used in water pipes, but may be present in plumbing fixtures or old pipes; may corrode into water.	90th percentile of all samples collected must be less than the 1.5 ppm action level	0 ppb	90th percentile = 2.3 ppb (No samples exceeded the action level) Range: 0 to 11 ppb	2018	EPA requires testing for copper and lead once every three years.
Nitrates/Nitrite Nitrate and nitrite are nitrogen-oxygen compounds that can become a source of pollution in the form of unwanted nutrients.	10 ppm	10 ppm	0.12 ppm	2019	Runoff from fertilizers
Fluoride Nitrate and nitrite are naturally occurring in some water sources, particularly groundwater. It is also added to drinking water to help prevent tooth decay.	4 ppm	4 ppm	0.13 ppm in source water 0.54 ppm in finished water Range: <0.10 to 0.54 ppm	2019	Naturally occurring in source water and adjusted during treatment to prevent tooth decay.
Chlorine Dioxide A disinfection agent added in small amounts to protect against microbes.	800 ppb	800 ppb	260 ppb Range: 0 to 260 ppb	2019	Added for disinfection
Chloramine Residual A compound of chlorine and ammonia added in small amounts to treated water to protect against microbes.	4 ppm MRLG	4 ppm MRLG	2.7 ppm Running Annual Average Range: 2.5 - 2.9 ppm	2019	Added for disinfection
Total Trihalomethanes (Stage 2) Stage 2 of the Disinfectants and Disinfection Byproducts Rule requires the locational running annual average (LRAA) for each sampling location to be below the MCL. CWS has eight sampling locations.	Locational Running Annual Average must be below 80 ppb	NA	Highest level detected: 17.64 ppb Range: 7.12 - 17.64 ppb	2019	Byproduct of disinfection
Total Haloacetic Acids (Stage 2) Stage 2 of the Disinfectants and Disinfection Byproducts Rule requires the locational running annual average (LRAA) for each sampling location to be below the MCL. CWS has eight sampling locations.	Locational Running Annual Average must be below 60 ppb	NA	Highest level detected: 24.4 ppb Range: 4.54 - 24.4 ppb	2019	Byproduct of disinfection
Chlorite A byproduct formed when chlorine dioxide is used to disinfect water.	1 ppm	1.0 ppm	Highest level detected: 0.77 ppm Range: 0.24 - 0.77 ppm	2019	Byproduct of disinfection
Total Organic Carbon (TOC) The measure of organic substances in a body of water, mostly from naturally occurring sources such as plant material. TOC provides a measurement for the potential formation of disinfection byproducts.	No MCL; EPA requires a specific treatment technique.	Required % removal varies from 35% - 55% TOC removal, depending on source water quality	Removal Range: 56% to 65% Range: 0 - 2.4% 59.8% removed	2019	Naturally present in the environment
Total Coliform Bacteria A group of bacteria whose presence in water indicates possible contamination with soil or waste from warm blooded animals.	Presence of coliform bacteria greater than or equal to 5% of monthly samples	0%	2.4% highest % of positive monthly samples Range: 0 - 2.4% All repeat samples were satisfactory	2019	Naturally present in the environment

Abbreviations: ppm: Parts per million (mg/L) ppt: Parts per billion (ug/L) ppb: Parts per trillion (ng/L) LRAL: Locational Running Annual Average RAA: Running Annual Average NTU: Nephelometric Turbidity Units

Voluntary Testing of Unregulated Compounds

Compounds With Health Advisories	Secondary Drinking Water Standards												Notes							
	Aug 2018	Nov 2018	Feb 2019	May 2019	Aug 2019	Nov 2019	Feb 2020	May 2020	Aug 2020	Nov 2020	Feb 2021	May 2021								
2,4-D (2,4-dichlorophenoxyacetic acid)	NA	NA	NA	8.7																
Aluminum	74	58	38	35																
Atrazine	22	19	7.2	16																
Barium	14	12	16	17																
Bromodichloromethane	5.6	3.7	3.3	2.9																
Chloroform	7.2	2.7	2.6	3.2																
Dibromochloromethane	2.6	2.0	1.6	1.5																
Formaldehyde	NA	NA	NA	7.1																
Manganese	13	6.4	3.3	9.6																
Perchlorate	NA	NA	0.13	0.12																
PFOA	5.0	4.1	4.4	5.3																
PPOS	9.7	6.1	6.3	7.0																
Simazine	NA	6.9	14	16																
Strontium	53	41	43	53																
Zinc	NA	NA	NA	6.3	NA															

Additional unregulated compounds detected during unregulated compound testing:

1,4 Dioxane	0.11	0.14	0.32	0.33																
6,2 Fluorotelomer sulfonic acid (62 FTS)	NA	4.0	NA	NA																
Acetulfame-K	NA	32	160	88																
Atenolol	NA	NA	NA	5.8																
Boron	37	32	26	22																
Chromium, hexavalent	0.06	0.06	0.06	0.06																
DEET	NA	12	NA	NA																
Iohexal	NA	19	19	51																
Lincomycin	NA	24	NA	NA																
NDMA	7.5	3.4	5.6	5.1																
NMFA	NA	2.5	NA	NA																
PFBA	7.0	NA	NA	NA																
PFBS	3.8	4.0	3.2	3.5																
PFHPA	3.2	2.9	2.3	2.8																
PFHA	5.6	5.7	4.3	5.6																
PFHXS	3.3	2.8	2.1	2.2																
PFPeA	7.5	7.5	4.7	5.8																
Quinoline	NA	19	NA	NA																
Sucralose	NA	950	640	580																
Tetrahydrofuran	NA	NA	NA	6.1																
Theobromine	NA	NA	16	NA																
Total Trihalomethanes	15.4	8.4	7.5	7.6																



Water Characteristics

Parameter	Units	2019 Average	Highest Level Recommended by EPA
Chloride	ppm	14	250
Color	PCU	2	15
Iron	ppm	<0.10	0.3
Manganese	ppm	<0.05	0.05
Total Dissolved Solids (TDS)	ppm	115	500
Sodium	ppm	9	
Alkalinity	ppm	28	
Conductivity	µmhos/cm	181	
Hardness	ppm	53 (3.09 gpg)	
Ortho-phosphate	ppm	1.2	
Silica	ppm	8	
Temperature	F	71.2° (22°C)	

Abbreviations:
ppm: Parts per million PCU: Platinum Cobalt Units gpg: Grains per gallon µmhos/cm: Micromhos/cm

These parameters affect aesthetics, such as taste, odor, hardness, etc. The EPA has secondary standards for some of these parameters, which are recommended guidelines.

DEFINITIONS

Maximum Contaminant Level Goal (MCLG)
The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

Maximum Contaminant Level (MCL)
The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

Action Level (AL)
The concentration of a contaminant, which, if exceeded, triggers treatment or other requirements that a water system must follow.

Maximum Residual Disinfectant Level Goal (MRDLG)
The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contamination.

POSSIBLE CONTAMINANTS IN SOURCE WATER

The sources of drinking water, both tap water and bottled water, include rivers, lakes, streams, ponds, reservoirs, springs, and wells.

As water travels over land and into waterways, it dissolves natural minerals and picks up substances from animals or human activity.

To protect public health, water treatment plants reduce contaminants to safe levels established by regulations.

Microbes, such as viruses and bacteria, may come from septic systems, livestock, pets and wildlife.

Organic compounds, including synthetic and volatile organics, which are by-products of industrial processes and petroleum production, can also come from gas stations, runoff, and septic systems.

Inorganic compounds, such as salts and metals, which can be naturally occurring or the result of storm water runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming.

Radioactive compounds can be naturally occurring or the result of oil and gas production and mining activities.

Pesticides and herbicides may come from agriculture, runoff, and residential uses. NOTE: None were found in our source water or treated water when we tested for more than 250 of them in 2017. See website for complete list at www.charlestonwater.com

Questions / Extra Copies:
Communications department: (843) 727-7146

En Español:
Este informe contiene información muy importante sobre su agua beber. Tradúzcalo o hable con alguien que lo entienda bien.

Get Involved:
Our Board of Commissioners meets monthly and meetings are open to the public. Citizen participation is welcomed. Meetings are typically held the fourth Tuesday of every month at 9 a.m. at 103 St. Philip Street. More information: www.charlestonwater.com.

This report is published annually in May.
Public Water System ID#: 1010001

@CharlestonWater
@ChasWaterSystem
YouTube.com/CharlestonWater
www.charlestonwater.com

24/7 Customer Service: (843) 727-6800

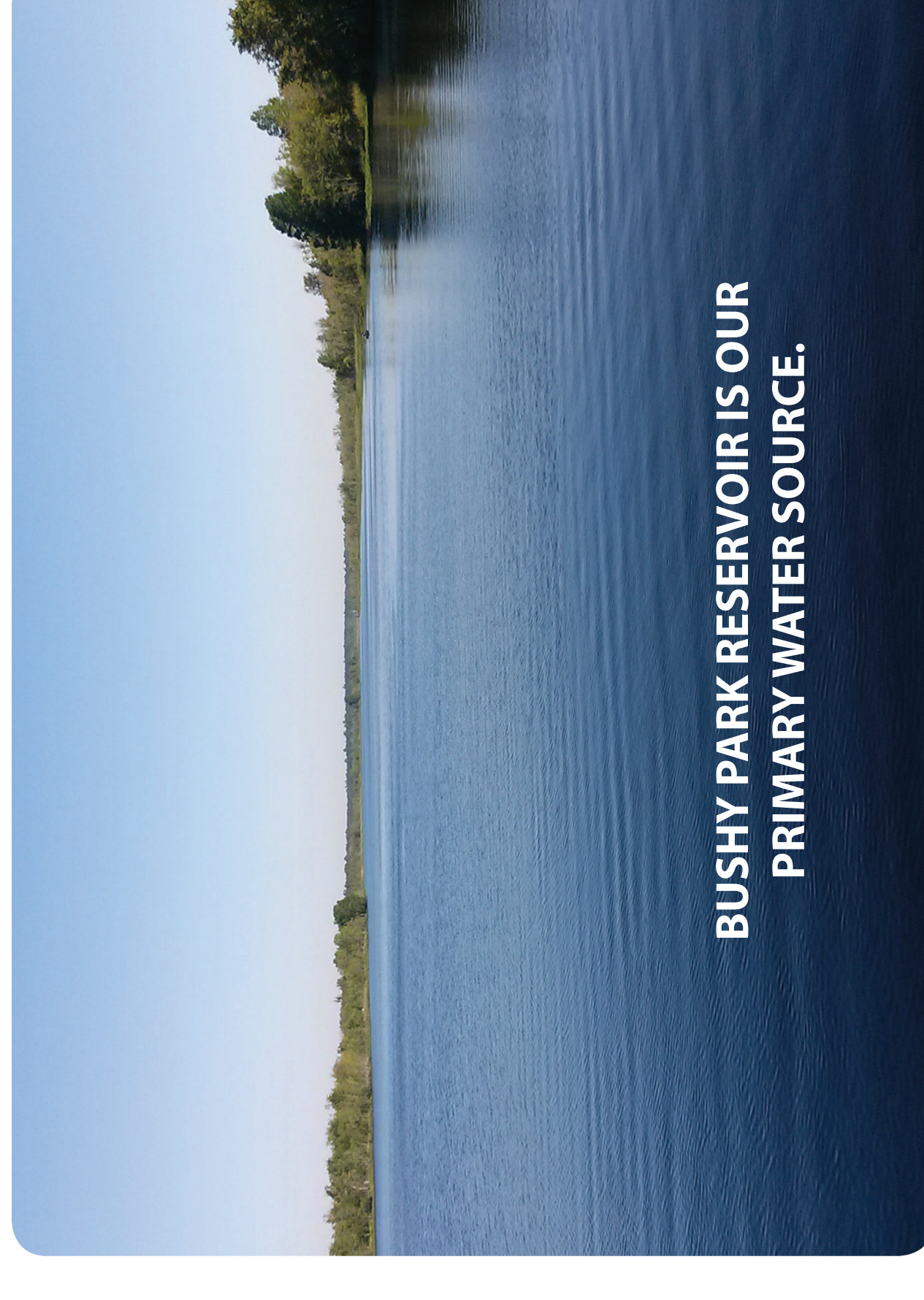
Main Office (Downtown)
103 St. Philip Street
Charleston SC, 29403

North Area Office
6296 Rivers Avenue
North Charleston, SC 29418

MESSAGE FROM THE EPA

Some people may be more vulnerable to contaminants in drinking water than the general population. Immunocompromised persons, such as persons with HIV/AIDS or other immune system disorders, persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, some elderly and some infants, can be particularly at risk from infections.

These people should seek advice from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by Cryptosporidium and other microbial contaminants are available from the Safe Drinking Water Hotline (1-800-426-4791).



BUSHY PARK RESERVOIR IS OUR PRIMARY WATER SOURCE.

To view our position statements on Fluoride and Unregulated Compounds, please go to www.charlestonwater.com/positionstatement

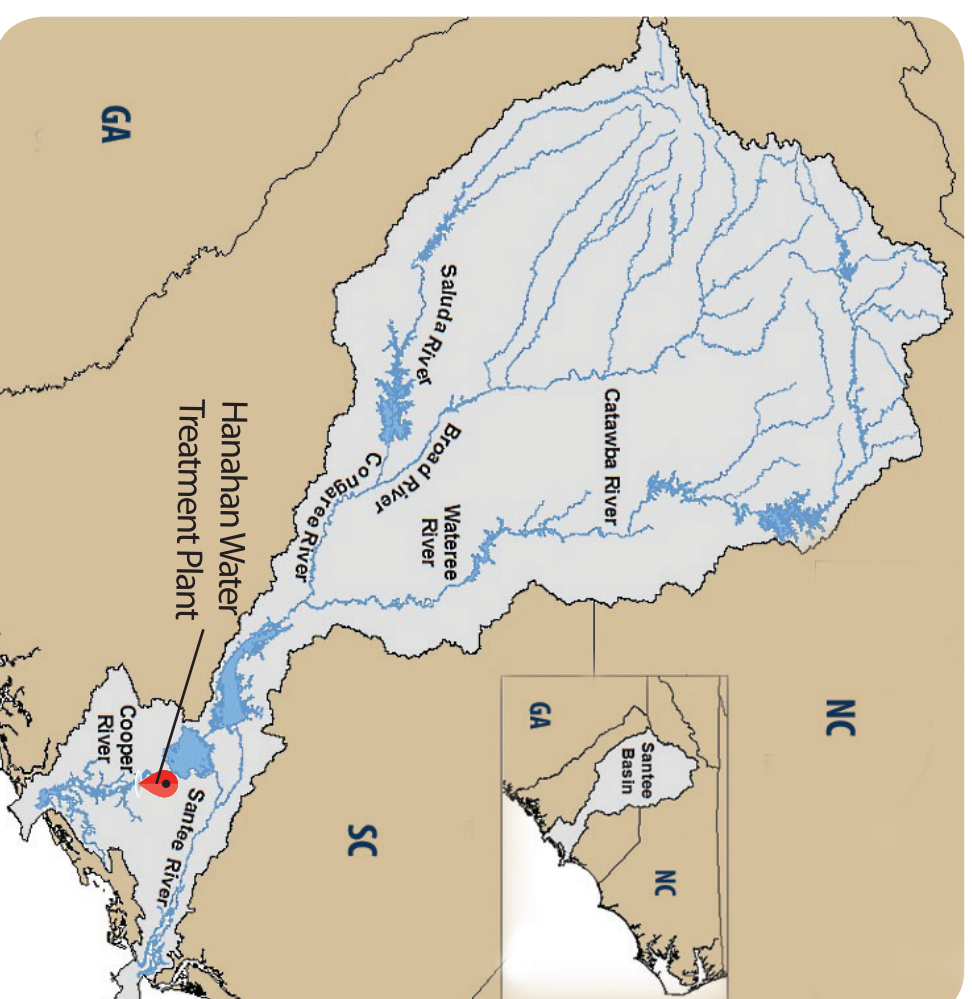
EPA's 2019 Unregulated Contaminant Monitoring Rule (UCMR4)

Compound	Units		Raw Water		Finished Water		Distribution Water	
	Average	Range	Average	Range	Average	Range	Average	Range
Bromochloroacetic acid					4.01	(3.56 - 4.38)		
Bromodichloroacetic acid					1.67	(1.23 - 2.04)		
Chlorodibromoacetic acid					0.66	(0.53 - 0.88)		
Dibromoacetic acid					1.41	(1.36 - 1.52)		
Dichloroacetic acid					6.14	(5.17 - 7.53)		
Trichloroacetic acid					1.15	(1.09 - 1.20)		
Bromide			588	58.8*				
Manganese					9.23	9.23*		
Total Organic Carbon (TOC)			5.37	5.37*				

*Only Sampled Once (10-22-2019)

Hanahan Water Treatment Plant

BUSHY PARK RESERVOIR WATERSHED

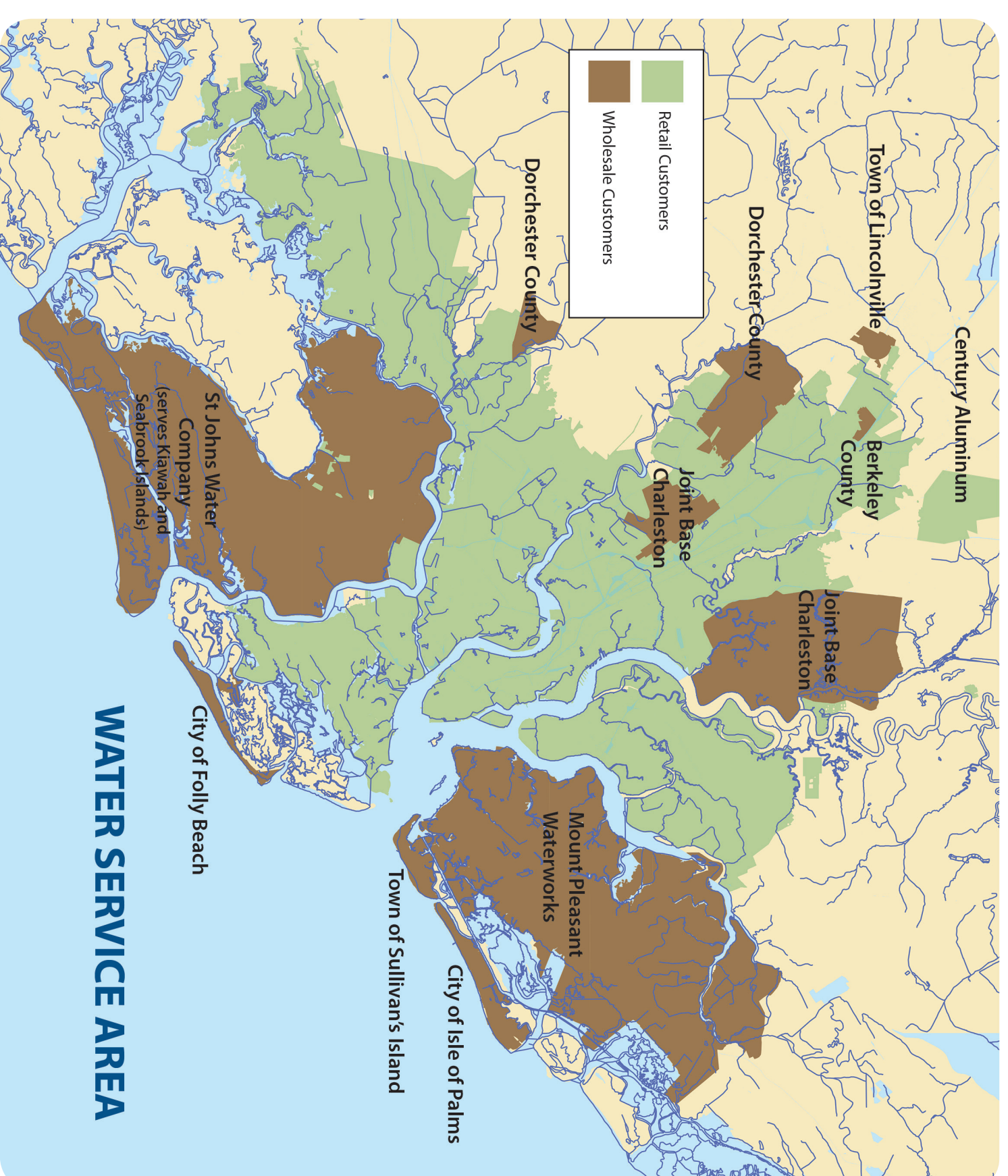


Source Water Protection

To raise awareness about preventing water pollution, SC DHEC identifies potential sources of contamination for each drinking water source in the state. www.scdhec.gov/environment/your-water-coast/source-water-protection

You Can Help!

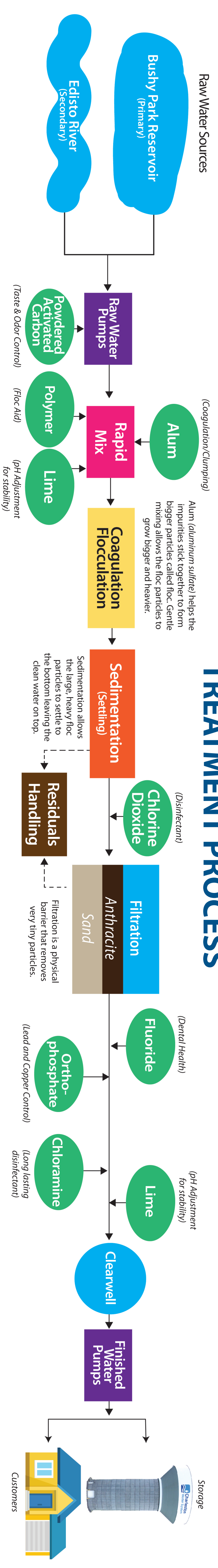
- Stormwater runoff pollutes waterways. **Pick up the poop!** Pet waste adds bacteria and excess nutrients, which contribute to algae growth that chokes out plants and wildlife.
- Don't over-fertilize your lawn.** It washes into storm drains, streams, rivers and oceans.
- No dumping in storm drains.** They empty directly into a waterway.
- Proper disposal** of oils, paints, and other chemicals.



QUICK FACTS

- 1 Largest water treatment plant by permitted capacity in S.C.
- 2 Second largest watershed on the east coast (Santee-Cooper)
- 9 Wholesale customers
- 20,000 Total annual water quality tests
- \$40,000 Spent since 2017 on voluntary unregulated compound testing
- 121,000 Retail customer accounts
- 450,000 People served in the tri-county area
- 58 MGD Average daily volume of treated water
- 105.5 MGD Largest recorded volume treated in one day
- 115.4 MGD DHEC permitted capacity

MGD = Million Gallons Per Day



TREATMENT PROCESS